

Adventist Health and Rideout Patient visiting guidelines

New guidelines effective
April 3, 2023

Visiting



8 a.m. to 8 p.m.



Visitors are recommended to wear a mask and must self-screen for COVID-19 symptoms or exposure upon entry. Visitors with symptoms or recent exposure may not visit.



Visitors are encouraged to remain in the patient room. They may purchase to go items from the Café. Lobbies and select waiting rooms are open with limited seating.



Visitors must be 13 years or older. Exception may be made for Family Birth Unit visitors.



Exceptions to the visiting guidelines include pediatric patients, those with a disability or cognitive impairment and visitation at end-of-life. Additional exceptions may be made on a case-by-case basis.



Inpatients

- Two visitors at a time
- Multiple people may visit on the same day



Surgery or Procedure Patients

- One support person may accompany the patient
- **Support person may wait in surgical waiting room while surgery is in progress.**
- Limited visiting by one support person during recovery due to space constraints



Emergency Room Patients

- One support person, provided physical space or condition of patient allows
- Visitors may wait in the emergency department lobby as space allows.



Cancer Center

- One support person for any treatment
- One support person for physician visits



COVID-19 Isolated Patients

- Video visits preferred
- Two visitors at a time
- Must remain in patient room at all times (may not go to Café)
- Must wear COVID-19 Personal Protective Equipment



Family Birthing Center Patients

- Postpartum and NICU — Two support people during visiting hours; one person may stay overnight
- Labor — Two support people
- OB Surgery and Recovery — One support person
- Outpatients (OB Checks) — One support person
- NST clinic — No visitors due to space constraints



Outpatient Care

Imaging, Lab, Cardiology, Physical Therapy, Clinics, Urgent Care, etc.

- Hospital-Based Services: Two support people
- Non Hospital-Based Ambulatory Services: Determined at each building based on the ability to social distance



Senior Living Campus

Fountains, Courtyard, Gardens

- Current visiting guidelines remain in effect