

HOW TO READ MY MCOC BILL

We have significantly changed the detailed information on patient bills. Below is information for how to read the details page of your new bill.

A. Account Number:

Please have your account number ready when contacting us.

B. Date of Service:

This is the date of your visit or procedure.

C. Description:

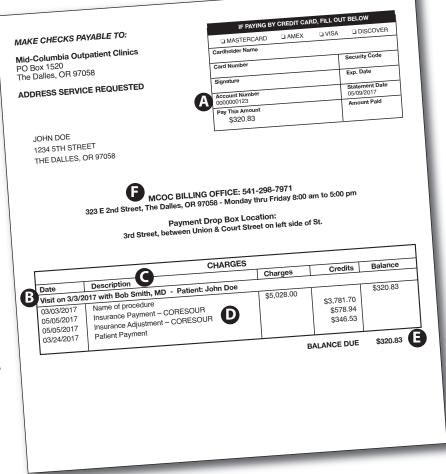
This section provides information about the care you received at MCOC. Details include charges, payments adjustments and patient balance.

D. Insurance Information:

This is the insurance information we have billed for your date of service.

E. Balance Due:

This is what you owe upon receipt of your bill. Please include the payment coupon with your payment.



F: Questions:

Please call or write us if you have questions.

NEW! You can now view and pay your bill electronically via your *My*Chart account. If you do not have a *My*Chart account, request one at your next appointment.