

# HOW TO READ MY MCOC BILL

**We have significantly changed the detailed information on patient bills. Below is information for how to read the details page of your new bill.**

**A. Account Number:**

Please have your account number ready when contacting us.

**B. Date of Service:**

This is the date of your visit or procedure.

**C. Description:**

This section provides information about the care you received at MCOC. Details include charges, payments adjustments and patient balance.

**D. Insurance Information:**

This is the insurance information we have billed for your date of service.

**E. Balance Due:**

This is what you owe upon receipt of your bill. Please include the payment coupon with your payment.

**F: Questions:**

Please call or write us if you have questions.

**NEW!** You can now view and pay your bill electronically via your MyChart account. If you do not have a MyChart account, request one at your next appointment.

**MAKE CHECKS PAYABLE TO:**  
Mid-Columbia Outpatient Clinics  
PO Box 1520  
The Dalles, OR 97058

**ADDRESS SERVICE REQUESTED**

JOHN DOE  
1234 5TH STREET  
THE DALLES, OR 97058

**IF PAYING BY CREDIT CARD, FILL OUT BELOW**  
 MASTERCARD    AMEX    VISA    DISCOVER

Cardholder Name \_\_\_\_\_  
 Card Number \_\_\_\_\_ Security Code \_\_\_\_\_  
 Signature \_\_\_\_\_ Exp. Date \_\_\_\_\_  
 Account Number 0000000123   Statement Date 05/09/2017  
 Pay This Amount \$320.83   Amount Paid \_\_\_\_\_

**F** MCOC BILLING OFFICE: 541-298-7971  
323 E 2nd Street, The Dalles, OR 97058 - Monday thru Friday 8:00 am to 5:00 pm

**Payment Drop Box Location:**  
3rd Street, between Union & Court Street on left side of St.

CHARGES				Charges	Credits	Balance
<b>B</b>	<b>C</b>	<b>D</b>				
Date	Description					
	Visit on 3/3/2017 with Bob Smith, MD - Patient: John Doe			\$5,028.00		\$320.83
03/03/2017	Name of procedure				\$3,781.70	
05/05/2017	Insurance Payment ~ CORESOUR				\$578.94	
05/05/2017	Insurance Adjustment ~ CORESOUR				\$346.53	
03/24/2017	Patient Payment					
				<b>BALANCE DUE</b>		<b>\$320.83</b>