



ADVENTIST HEALTH
TULARE

YEAR ONE UPDATE, FY 2023
Community Health
Implementation Strategy

2023



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Purpose & Summary

Non-profit health systems, community-based organizations, and public health agencies across the country all share a similar calling: to provide public service to help improve the lives of their community. To live out this calling and responsibility, the Central Valley Network (CVN) comprised of Adventist Health's four hospitals located in Hanford, Tulare, Reedley and Selma conducts a Community Health Needs Assessment (CHNA) every three years, with our most recent report completed in 2022. Now that our communities' voices, stories, and priority areas are reflected in the CHNA, our next step is to complete a Community Health Improvement Plan (CHIP), or as we refer to it in this report, a Community Health Implementation Strategy (CHIS).

The CHIS consists of a long-term community health improvement plan that strategically implements solutions and programs to address our health needs identified in the CHNA. Together with the Adventist Health Well-Being team, local public health officials, community-based organizations, medical providers, students, parents, and members of selected underserved, low-income, and minority populations, the CVN intentionally developed a strategic plan to address the needs of our community.

In this Year One Update, FY 2023 of the Community Health Implementation Strategy, also known as the Community Health Plan Update, FY 2023 you will find strategies, tactics, and partnerships that address the following health needs identified in the 2022 CVN Community Health Needs Assessment.

Financial Stability

Food Security

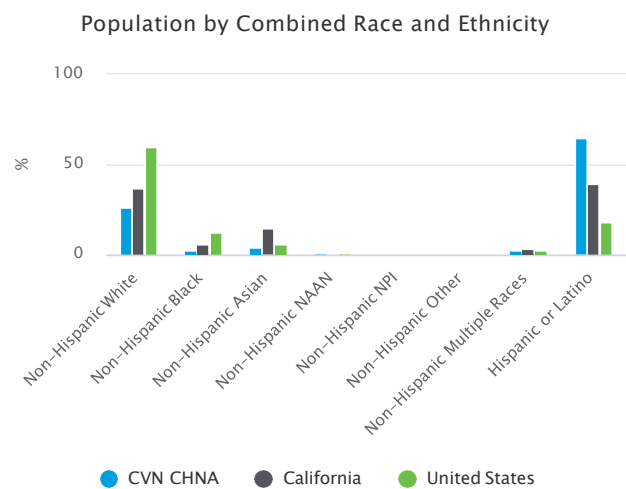
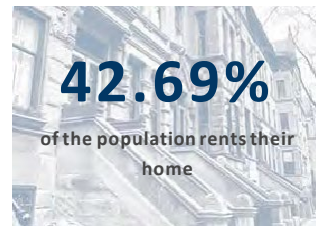
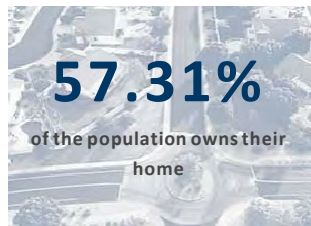
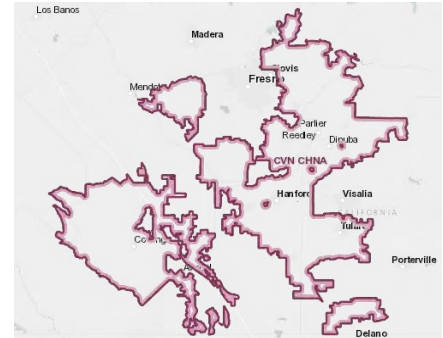
Mental Health

Who We Serve

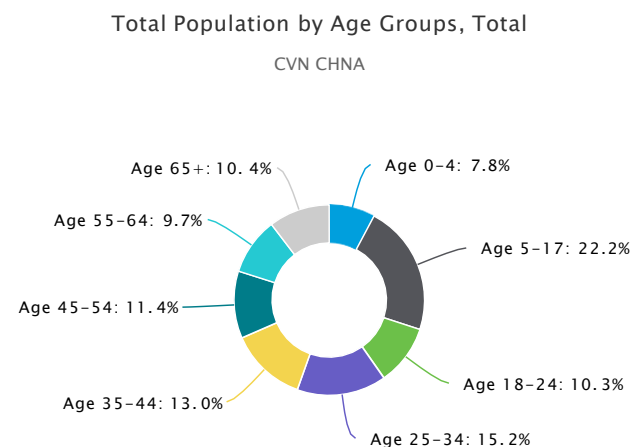
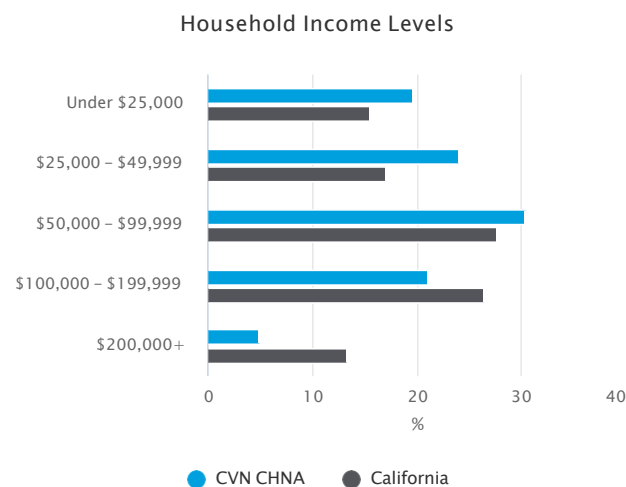
DEMOGRAPHIC PROFILE

The following zip codes represent Adventist Health Central Valley Network’s primary service area (PSA), accounting for 75% of hospital discharges. Additionally, we took a collaborative approach and expanded our PSA by inviting Steering Committee members to include the zip codes of those they serve.

The CVN CHNA market has a total population of 537,932 (based on the 2020 Decennial Census). The largest city in the service area is Tulare, with a population of 59,312. The service area is comprised of the following zip codes: 93219, 93648, 93625, 93646, 93609, 93647, 93631, 93657, 93245, 93234, 93239, 93654, 93204, 93618, 93230, 93615, 93662, 93212, 93630, 93619, 93210, 93656, 93274.



Note: NAAN = Native American or Alaska Native, NPI = Native Hawaiian or Pacific Islander.



About Us

Adventist Health Tulare

Located at the foot of the Sierra Nevada mountains and in the heart of the San Joaquin Valley, Tulare is a small agricultural town. Serving the town and the surrounding rural communities of Tulare County since 1971, Adventist Health Tulare is a 101-bed hospital dedicated to providing the highest level of clinical quality and safety while offering a vast range of services to those in need.



Adventist Health

Adventist Health is a faith-inspired, nonprofit integrated health system serving more than 80 communities on the West Coast and Hawaii. Founded on Adventist heritage and values, Adventist Health provides care in hospitals, clinics, home care agencies, hospice agencies and joint-venture retirement centers in both rural and urban communities. Our compassionate and talented team of 34,000 includes associates, medical staff physicians, allied health professionals and volunteers driven in pursuit of one mission: living God's love by inspiring health, wholeness and hope. Together, we are transforming the American healthcare experience with an innovative, yet timeless, whole-person focus on physical, mental, spiritual and social healing to support community well-being.

Adventist Health's Approach to CHNA & CHIS

Adventist Health prioritizes well-being in the communities we serve across our system. We use an intentional, community centered approach when creating our hospital CHNA's to understand the health needs of each community. After the completion of the community assessment process, we address health needs such as mental health, access to care, health risk behaviors, and others through the creation and execution of a Community Health Implementation Strategy (CHIS) for each of our hospitals and their communities.

The following pages highlight the key findings the CVN CHNA Steering Committee identified as their top priority health needs, or as we refer to them in this report, their 'High Priority Needs'. The High Priority Needs are addressed in the Community Health Implementation Strategy and are

reported on yearly basis through the annual community health plan update. This is year one, of a three-year strategy to improve the health our community. We invite you to learn about the actions, activities and programs that have been implemented in 2023.

Action Plan for Addressing High Priority Needs

The following pages reflect the goals, strategies, actions, and resources that Adventist Health Tulare provided in 2023 to address each selected High Priority Need

ADDRESSING HIGH PRIORITY: Financial Stability

GOAL	Advocate for and collaborate with internal and external partners to identify community members experiencing poverty and connect them to support services to lessen financial burden.
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Strategy 1:	Partner with external partners to provide financial literacy programs.
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Action 1: Program/Activity/Tactic/Policy
<ul style="list-style-type: none"> • Introduce Valley Strong Bank to School districts and other community partners to share their financial literacy program. • Create partnerships with other banks to identify educational needs such as loan acquirement, business plans, etc.

FY 2023 YEAR ONE
Develop partnership with Valley Strong Bank and other banks, introduce to school districts and other organizations.

Strategy 2:	Provide space to collaborate with external partners to provide resources for the community.
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Action 2: Program/Activity/Tactic/Policy
Coordinate and socialize a resource center with external partners. Open a resource center in Tulare utilizing space allocated.

FY 2023 YEAR ONE
Establish external partner Services and restructure space.

COMMUNITY IMPACT SUMMARY/ALL STRATEGIES:

Adventist Health Tulare partnered with Parallon to assist community members in the enrollment and approval process for individual or family medical insurance coverage.

Adventist Health Central California Network works with the COPE Health Scholar program to provide educational opportunities for individuals interested in making a difference in health care by working together to advance their careers through firsthand experience in clinical and administrative health care settings to become an integral part of the care delivery team. Cope Scholars assist with basic care for patients alongside nurses, physicians and other members of the care delivery team, and have opportunities to learn the “business” of health care, preparing them for a health care career and helping earn volunteer hours for medical school, nursing school, and other graduate programs while positioning students well for entry-level positions in healthcare.

AH Central Valley (AHCVN) is working to address Financial Stability and is actively engaged with Valley Strong Bank and Bank of America to curate opportunities to offer financial literacy courses to students and their families. We have also partnered with Kings Canyon Unified and Kings County Unified School Districts three community-based organizations to curate opportunities to offer financial literacy courses to students and their families. Additionally, AHCVN is preparing to open a community partner led and driven Resource Center (RC) this November. The RC will be home to several community-based organizations many of which have signed a usage agreement to provide community members with Health-Related Social Needs. AHCVN has met with Kings Canyon Unified School District, and KCAO to discuss opportunities such as Fun Fit Fridays, parental support groups that we could offer financial literacy courses.

Student athletes in Tulare and Kings counties were offered free sports physicals at three events organized by the non-profit Adventist Health. On June 21, 2024 physicals was provided at the Tulare Western High School Gym. Schools require a sports physical for student athletes of all ages in order to determine a student’s medical eligibility to play on a sports team. Sports physicals include a basic medical screening that checks a student’s height and weight, blood pressure and vision. Physicals usually take 30-45 minutes and each student received a “swag bag” that included a water bottle and school supplies.

Students were also able to receive the COVID-19 vaccine at the event. These free sports physicals address issues with access to care in Tulare where 61.12% live in a population affected by a health professional shortage area as well as the childhood poverty rate at 22.61% as compared to the national childhood poverty rate of 16.66%.

ADDRESSING HIGH PRIORITY: Food Security

GOAL	Strive to give access to current food distribution programs to the community identified by clinical screenings.
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Strategy 1:	Increase clinical screenings to identify patients in need of current food distribution programs.
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Action 1: Program/Activity/Tactic/Policy
<ul style="list-style-type: none">• Build relationships with external partners who already have an established distribution program.• Increase screenings for food insecurities at clinical visits.

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Establish relationships with external partners who are currently providing food services. Create a process/workflow for screenings that we can implement across the network.

Strategy 2:	Expand food program in all clinics (such as Nutrible, food banks).
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Action 2: Program/Activity/Tactic/Policy
Implement food programs to aid vulnerable patients, such as Nutrible. Expand to all clinics serving lower income families.

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Implement food programs in an Adventist Health Medical Office clinic.

COMMUNITY IMPACT SUMMARY/ALL STRATEGIES:

Adventist Health Central Valley (AHCVN) has a list of food outreach resources listed in our Emergency Departments and available to our clinics. Adventist Health partnered with Kings Community Action Organization to help restock their emergency pantry for those in need. Adventist Health staff donated canned goods, boxed items and ready to eat healthy food during May 2023 as part of May Stroke Awareness Month.

ADDRESSING HIGH PRIORITY: Mental Health

GOAL	Provide mental health awareness and access to our communities.
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Strategy 1:	Work with internal and external stakeholders to provide educational awareness.
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Actions 1: Program/Activity/Tactic/Policy

- Create a Behavioral Health Collaborative between Kings, Tulare and Fresno County Behavioral Health Departments. Roll out initiatives created by the collaborative to provide awareness amongst adults and children.
- Utilizing current programs such as:
Kings County Mobile Crisis Unit

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Identify collaborative members and goals.

Strategy 2:	Create awareness and increase Adventist Behavioral Health virtual visits utilizing the Bridge program to help identify patients seen through emergency departments.
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Actions 2: Program/Activity/Tactic/Policy

Provide educational materials to providers about Behavioral Health Virtual Care services. Increase knowledge and awareness about virtual visits.

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Establish goals for number of visits in 2023. Set strategy for creating awareness of Adventist Behavioral Health virtual visits.

COMMUNITY IMPACT SUMMARY/ALL Mental Health STRATEGIES:

The Mobile Van handed out 700 toothbrushes during coat drive in Porterville and the substance use navigator spoke to the community about mental health and substance use. The community was informed about Narcan, plus how people can receive substance use disorder (SUD) help by visiting Adventist Health Tulare's emergency department.

On 11/20/23, the Tulare substance use navigator participated in Kings View Porterville Welcome Center Event where community organizations gathered to provide easy access to the homeless population or anyone in the community, who has difficulty accessing help from assisting with Medi-Cal applications, housing resources, free government phones and hot meals at no cost. etc. The navigator participated in this event to formally introduce herself as the Adventist health Tulare Substance Use Navigator, explained a little bit about her role, which is to facilitate access to medication for addiction treatment (MAT), navigation to ongoing care in the community and harm reduction.

As a substance use navigator helps those who present to the ED/hospital admission for overdose; substance abuse by linking them to community SUD programs.

Services include:

- Residential rehab programs
- Outpatient MAT
- Outpatient counseling
- Behavioral Health (outpatient)
- PCP appointment
- Resources for shelters
- Food banks
- Harm reduction- Naloxone kit
- Community resources

ADVENTIST HEALTH COMMUNITY IMPACT IN THE NEWS:

[Free sports physicals available for all students in Tulare, Kings Counties - The Sun-Gazette Newspaper \(thesungazette.com\)](http://thesungazette.com)

Adventist Health Tulare Additional Narrative:

Other programs/activities not included in the 2023 CHIS Strategic Plan that support community impact

The Tulare Internal Medicine Residency was launched in April 2023. The Internal Medicine Residency program is 36 months and follows a 4+2 block rotation schedule (four weeks inpatient and two weeks outpatient), designed to comply with all ACGME Internal Medicine Review Committee requirements. Each year has 24, two-week blocks of inpatient/outpatient/specialty/elective rotations, with longitudinal experiences throughout the training. Our residency continuity clinic is a part of the longitudinal experience across three years of training.

In addition, the Tulare family medicine residency was continued in 2023 with a commitment to educate and train competent and compassionate family physicians who can provide evidence-based and value-based full-spectrum patient care. Our philosophy of family medicine is one that addresses the physical, mental, and spiritual aspects of our patients' health to promote and maintain overall wellness for our patients and their families. We believe we have been given a special opportunity to make a meaningful and lasting impact to the populations we serve, especially the vulnerable and underserved communities who need our help. To further this, we are expanding our efforts to contribute to community events, performing sports physicals at local high schools and using the Adventist Health mobile van to reach the less fortunate. We plan to actively establish our presence in the American Academy of Family Physicians by reviving the CAFP Tulare chapter. There's this and so much more I'm excited to see come to fruition as Program Director of the Adventist Health Tulare Family Medicine Residency Program.

Adventist Health Tulare provided free sports physicals at the Tulare Wester High School gym on June 21, 2023. Schools require a sports physical for student athletes of all ages in order to determine a student's medical eligibility to play on a sports team. Sports physicals include a basic medical screening that checks a student's height and weight, blood pressure and vision. Physicals usually take 30-45 minutes, and each student will also receive a "swag bag" that includes a water bottle and school supplies. Students were also eligible to receive the COVID-19 vaccine at the event. Sports physicals were offered at this event in order to increase access to medical care and provide free services. 22.61% of children under the age of 18 live in poverty in the Tulare area which is higher than the national average of 16.66%.

Significant Identified Health Needs

The Adventist Health Community Well-Being team and community partners collectively reviewed all relevant significant health needs identified through the CHNA process. Using a community health framework developed for this purpose, 12 significant health needs were initially considered. The list of significant needs are as follows:

- Access to Care
- Community Safety
- Community Vitality
- Education
- Environment & Infrastructure
- Financial Stability
- Food Security
- Health Conditions
- Health Risk Behaviors
- Housing
- Inclusion & Equity
- Mental Health

From this group of 12, several high priority health needs were established for CVN. High priority health needs were chosen as they had demonstrated the greatest need based on severity and prevalence, intentional alignment around common goals, feasibility of potential interventions, and opportunities to maximize available resources over a three-year period.

Using the criteria mentioned above, we were able to determine which needs were high priority, as compared to those that were significant needs. The High Priority Needs are the focus of the implementation strategy and this accompanying Community Health Plan Update, 2023. The remaining significant health needs are not addressed directly but will likely benefit from the collective efforts defined in this report.

TABLE OF SIGNIFICANT IDENTIFIED HEALTH NEEDS

Financial Stability
Food Security
Mental Health
Lower Priority Needs that will not be addressed directly by Adventist Health Tulare due to limited resources, expertise and feasibility of viable interventions
Housing
Health Risk Behaviors
Health Risk Condition
Access to Care
Environment & Infrastructure
Inclusion and Equity
COVID
Education
Community Vitality
Community Safety



Scan the QR code for the full Secondary Data Report



Community Health Financial Assistance for Medically Necessary Care Commitment

Adventist Health understands that community members may experience barriers in paying for the care they need. That is why we are committed to providing financial assistance to those who may need support in paying their medical expense(s).

Community members can find out if they qualify for financial aid in paying medical bills by completing a financial assistance application. Applications can be filled out at the time care is received or after the bill has been administered. To access the financial assistance policy for more information or contact a financial assistant counselor, please visit us at: [Adventist Health - Help Paying Your Bill](#).



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Thank you for reviewing our Year One Update, FY 2023 of the Community Health Implementation Strategy.
We are proud to serve our local community and are committed to making it a healthier place for all. To provide feedback on this community benefit report or other reports referenced, please email community.benefit@ah.org. You may also request a copy free of charge.

Jason Wells, MBA, CMPE, FACHE
President, Adventist Health Central California Network