ADVENTIST HEALTH
LODI MEMORIAL

2023

YEAR ONE UPDATE, FY 2023
Community Health
Implementation Strategy

AdventistHealth
Lodi Memorial

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Purpose & Summary

Non-profit health systems, community-based organizations, and public health agencies across the country all share a similar calling: to provide public service to help improve the lives of their community. To live out this calling and responsibility, Adventist Health Lodi Memorial conducts a Community Health Needs Assessment (CHNA) every three years, with our most recent report completed in 2022. Now that our communities' voices, stories, and priority areas are reflected in the CHNA, our next step is to complete a Community Health Improvement Plan (CHIP), or as we refer to it, a Community Health Implementation Strategy (CHIS).

The CHIS consists of a long-term community health improvement plan that strategically implements solutions and programs to address our health needs identified in the CHNA. Together with the Adventist Health Well-Being team, local public health officials, community-based organizations, medical providers, students, parents, and members of selected underserved, low-income, and minority populations, Adventist Health Lodi Memorial intentionally developed a strategic plan to address the needs of our community.

In this Year One Update, FY 2023 of the Community Health Implementation Strategy also known as the Community Health Plan Update, FY 2023, you will find strategies, tactics, and partnerships that address the following health needs identified in the 2022 Adventist Health Lodi Memorial CHNA:

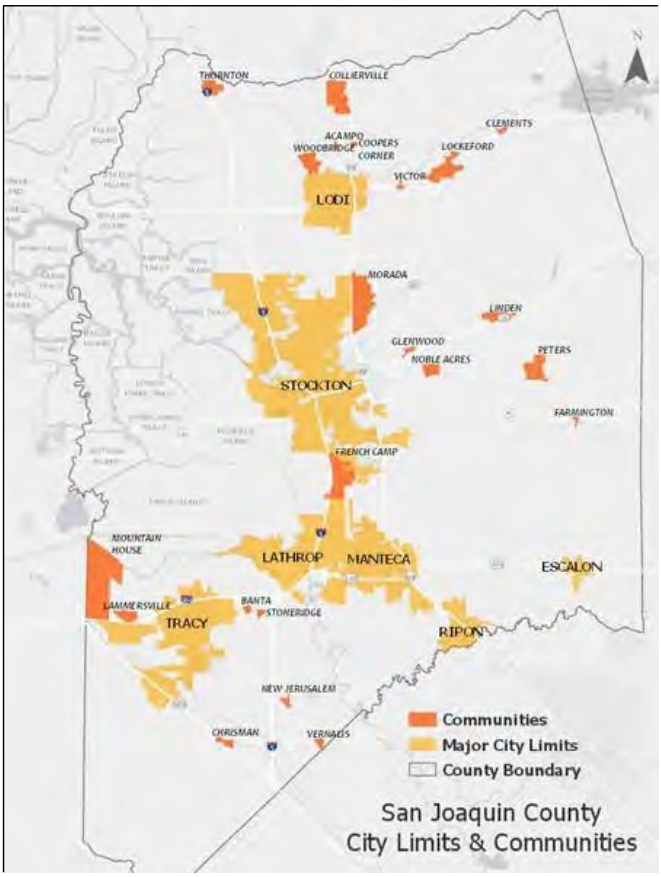
Access to Care

Financial Stability

Mental Health

Definition of Community Served

Each hospital participating in our CHNA defines its hospital service area to include all individuals residing within a defined geographic area surrounding the hospital. Per the joint CHNA, the hospital partners chose San Joaquin County as the primary service area.



GEOGRAPHIC DESCRIPTION OF THE COMMUNITY SERVED

San Joaquin County, in the Central Valley of California, is roughly 60 miles east of San Francisco and 35 miles south of Sacramento, with a total population of 742,603 (2019). Historically, agriculture has been a strong driver of our economy and many migrants and immigrants have settled here to work in the fields and help with agricultural processing or shipping. The County is mostly rural, with one large urban core (Stockton) and seven smaller cities, as well as many ranching and farming communities scattered across the County.

DEMOGRAPHIC PROFILE OF THE COMMUNITY SERVED

San Joaquin County is home to a high concentration of residents at elevated risk for COVID-19 and who have experienced enormous impacts from the pandemic. A quarter of residents are foreign-born. Overall, 14.5% of residents live in poverty. Residents aged 65 years and older have a poverty rate of 9.9%. The educational attainment of San Joaquin County residents is much lower than California residents. Only 18.8% of County residents aged 25 and older have a bachelor's degree or higher, compared to 33.9% of Californians aged 25 and older that have a bachelor's degree or higher.

Race/ethnicity	
Total Population	742,603
Asian	15.2%
Black/African American	6.7%
Latinx	41.4%
Native American/Alaska Native	0.2%
Pacific Islander/Native Hawaiian	0.5%
Multiple races	3.9%
White	31.9%

Source: US Census, 2019

Socioeconomic Data	
Living in poverty (<100% Federal poverty level)	14.5%
Children in poverty	16.6%
Older adults (ages 65+) in poverty	9.9%
Employed (ages 20-64 years)	52.6%
Insured (ages 19-64 years)	90.5%
Adults with no high school diploma	20.7%
Bachelor's Education or higher	18.8%

Source: US Census, 2019

For a more detailed look into community member comments, facts and numbers that are captured in the CHNA, please visit adventisthealth.org/aboutus/community-benefit. The following pages provide a closer look into our community demographic as well as our approach to the CHIS.

About Us

Adventist Health Lodi Memorial

Adventist Health Lodi Memorial is one of central California's premier nonprofit healthcare providers that encompasses a hospital, multiple medical practice locations and wellness programs. Since we opened our doors in 1952, we have been committed to those who seek our care. Through the decades, Lodi Memorial became not just a hospital, but a pillar for the surrounding community and the people whose pasts and families are intertwined with the organization.

In the decades since we opened, our healthcare organization has expanded remarkably. What was known as Lodi Memorial Hospital for four decades is now Adventist Health Lodi Memorial, a system that encompasses not just a full-functioning hospital, but the vast scope of services available throughout Lodi and surrounding communities.

Surgery, maternity, intensive care, medical care and emergency services have always been key services available at Adventist Health Lodi Memorial, but in recent years, the organization has grown to operate five primary care medical practices, a free outreach clinic and 10 specialty medical practices.

Adventist Health

Adventist Health is a faith-inspired, nonprofit integrated health system serving more than 80 communities on the West Coast and Hawaii. Founded on Adventist heritage and values, Adventist Health provides care in hospitals, clinics, home care agencies, hospice agencies and joint-venture retirement centers in both rural and urban communities. Our compassionate and talented team of 34,000 includes associates, medical staff physicians, allied health professionals and volunteers driven in pursuit of one mission: living God's love by inspiring health, wholeness and hope. Together, we are transforming the American healthcare experience with an innovative, yet timeless, whole-person focus on physical, mental, spiritual and social healing to support community well-being.

Adventist Health's Approach to CHNA & CHIS

Adventist Health prioritizes well- being in the communities we serve across our system. We use an intentional, community centered approach when creating our hospital CHNA's to understand the health needs of each community. After the completion of the community assessment process, we address health needs such as mental health, access to care, health risk behaviors, and others through the creation and execution of a Community Health Implementation Strategy (CHIS) for each of our hospitals and their communities.

The following pages highlight the key findings the Adventist Health Lodi Memorial identified as top priority health needs, or as we refer to them in this report, 'High Priority Needs.' The High Priority Needs are addressed in this Community Health Implementation Strategy and are reported on a yearly basis through the Annual Community Benefit Health Plan Update. This is year one, of a three-year strategy to improve the health of our community. We invite you to learn about the actions, activities and programs that have been implemented in 2023.

Action Plan for Addressing High Priority Needs

The following pages reflect the goals, strategies, actions, and resources that Adventist Health Lodi Memorial provided in 2023 to address each selected High Priority Need.

GOAL	Collaborate with community partners to provide older adults with access to routine medical and social care to alleviate isolation and timely care of non-chronic conditions.

Strategy:	Utilize Adventist Health's current Adult Daycare Services program as a one-stop hub for routine medical and psychosocial care for older adults.

Action: Program/Activity/Tactic/Policy
Explore feasibility of expanding primary care services to the aging population. Provide basic medical services at the Adult Daycare Center as a community resource, e.g. flu vaccinations.

FY 2023 YEAR ONE
Meet with internal stakeholders to discuss feasibility of expanding select primary care services for the 75+ population at the Lodi Adult Daycare Center. Meet with AH executive leadership to discuss and approve proposed enhancements.

COMMUNITY IMPACT Access to Care SUMMARY

Utilize Adventist Health's current Adult Daycare Services program as a one-stop hub for routine medical and psychosocial care for older adults.

Feasibility Assessment:
In 2023, Adventist Health Lodi Memorial performed a review of the current facility footprint for the Lodi Adult Daycare Center at Hutchins Street Square. It was confirmed that it can only accommodate its current client capacity based on mandated staffing ratios and operational square footage. This will not allow us to accept additional foot traffic that would be generated by offering additional basic health services for the 75+ population. Additionally, there are also general security concerns with opening public access to these offices while providing client services.

Hutchins Street Square is owned by the City of Lodi and has vacant space adjacent to our Adult Daycare Center office. The cost of leasing the space combined with the need for a dedicated staff to provide services was prohibitive and not pursued as an option.

During the feasibility study, we received feedback that in the City of Lodi, the Heritage District on the eastern section has a higher percentage of the population with health disparities. Providing access to care in that area will likely yield a greater positive impact in this regard. In order to pursue this, we will be considering:

- Providing these services on an episodic basis.
- Consider partnering with existing senior centers (LOEL), schools or health centers in the area for similar opportunities that benefit all age groups.

Based on this strategic refocus and with the assistance of the Love Lodi organization, we were able to support Lawrence Elementary School with a significant number of lice treatment kits for their students and families. They explained that they have frequent breakouts of lice infestations that occur at student's homes, which results in high levels of student absenteeism. The kits allow the families to effectively treat the condition (especially those lacking healthcare coverage or transportation) and maintain school attendance.

LODI ACCESS CENTER partnership
The City of Lodi is developing a new 210-bed community center for the homeless and underserved populations and expressed interest in exploring a collaborative partnership with Adventist Health Lodi Memorial (AHLM). AHLM has

been in discussion with the City of Lodi throughout 2023 for an original target date for completion of the facility in Fall 2024; this has since been rescheduled to Fall 2025.

The Salvation Army has been awarded the operating contract for facility management when it opens. This facility is planned to offer the following:

- Client Resources: A life skills learning center for clients and include trades training for at-risk youth. Will also include city, county and state agency services.
- Health: An office for preventive care for their clients. They are also planning for an 8-10 bed "recuperative care/quiet zone," which is designed for indigent patients that only require minimal medical monitoring/intervention beds. These patients might be supported by home health services and transported for follow-up outpatient appointments. Once their medical course of care concludes, these patients could remain as clients for shelter, rehabilitation, or vocational training, etc.
- Potential Partnership: The recuperative facility could receive appropriate patient discharged from our hospital that require minimal medical intervention. Discussions between our home health services and key access center stakeholders are being scheduled to explore opportunities.

Access to Care

In 2023, Adventist Health Lodi Memorial was able to hire 12 providers to address access to care issues. AHLM service area has 92,818 people living in a health professional shortage area which represents 30.60% of the population. There are 75.98 medical providers per 100,000 residents which is well below the national average of 111.42 providers per 100,000 residents. Of those providers, three were primary care physicians, one primary care nurse practitioner, four specialty physician assistants and five specialty physicians.

ADDRESSING HIGH PRIORITY: Financial Stability

GOAL 1	Provide supportive environment for members of vulnerable populations to gain exposure and skills for employability in allied health professions.

Strategy 1: Provide internships, externships, and apprenticeship opportunities in medical and allied health professions

Action: Program/Activity/Tactic/Policy

- Review existing training programs to determine opportunities to continue, enhance or revise.
- Collaborate with existing community high school and post-secondary institutional programs to identify eligible students.
- Review current learning partnerships in consultation with Health Force partners.

FY 2023 YEAR ONE

Review current learning partnerships and healthcare training needs in the community.
Review current eligibility and enrollment for inclusion of vulnerable populations in partnership with educational institutions.
Market and enroll students in the various nursing and allied health education programs currently offered at the hospital to gain skills needed for gainful employment.

COMMUNITY IMPACT Financial Stability SUMMARY

Provide internship opportunities in health care professions at Adventist Health Lodi Memorial

- **Internship and Residency Programs:** We continue to partner with educational institutions to offer internships and residency opportunities to their students in the areas of nursing, diagnostic imaging, rehabilitation services, laboratory and pharmacy. In 2023, staff time spent in direct support of these programs included more than 8,000 hours for nursing, 250 hours for rehabilitation services, 440 hours for medical assistant and 96 hours for physician assistant residencies, internships and training.

- **HOPE Nursing Program:** In 2021, the Board of Registered Nursing approved 40 fast track (18-month associate degree in nursing) positions annually at San Joaquin Delta College (indefinitely). Half of them have been dedicated to the HOPE RN program. This enables Partners to have a direct talent pool of nursing candidates to be employed at partnered employers.
    - The current cohort (Cohort #4) has 11 incumbent workers at Adventist Health Lodi Memorial, Dameron Hospital and Community Medical Centers. Cohort #3 graduated in 2023 and a total of 11 out of the 12 students passed their licensing examination and are transitioning over to the workforce. In Cohort #3, 11 out of the 12 graduates were from AHLM or Dameron Hospital.

- **CNA Program developed for 2024:** Pending approval by the California Department of Public Health (CDPH), we are planning to participate in a 14-week program guided study program for participants to become certified nursing assistants (CNA). The program is geared towards the working adult so they can continue to support themselves and their family so the program will be held during nights and weekends. We are partnering with Vienna Nursing & Rehab Center in Lodi to provide the training environment for participants and California Preparatory College as our educational partner. We will need a minimum of 13 students to conduct the program and we may also explore the possibility of including high school student participation because the CDPH allows youth as young as 16 to take the CNA licensing exam.

GOAL 2	Advocate for and collaborate with community partners to connect community members with services that will reduce the burden of childcare and make them available to acquire skills for employability.

Strategy 2: Partner with community agencies to provide childcare services for eligible parents enrolled in schools and colleges
Action: Program/Activity/Tactic/Policy
Ensure case managers at Lodi Memorial (AHLM) ED are active on the Unite Us digital referral platform in order to connect eligible patients to relevant service providers. Streamline the referral and communication process between ED case managers and Camp Hutchins Child Daycare center for parents requiring support. Increase use of Unite Us overall for better connection of patients with community services as appropriate.

FY 2023 YEAR ONE
Review current implementation of Unite Us system at AHLM ED. Explore feasibility of adding child daycare referrals in the ED intake process for eligible parents. Present recommendations to executive leadership for implementation for approval.

COMMUNITY IMPACT Financial Stability SUMMARY

Collaborate with partners to connect community members with support services and education to reduce financial burden such as Medi-CAL/CalAIM and also provide childcare service referrals for single parents pursuing their education or employment to provide relief from full-time childcare responsibilities.

In 2023, we evaluated barriers for case management and social workers to use the Unite Us software solution for making referrals for uninsured/underinsured patients for community services that also includes childcare services for single parents in need. The use of the Unite Us software in addition to our own electronic medical record (EMR) to document each patient was a barrier because it requires duplicate data entry, more work and time to process each discharge. There was also a perceived lack of timely responses from external agencies/organizations when referring patients. The established benchmark for this process has been phone referrals for live discussion and acceptance.

Pursuing this further, we discovered:

- Unite Us has developed an EMR integration engine for other Adventist Health regions and it is fully functioning and integrated into their workflows. This allows the Unite Us program to run seamlessly with our EMR, utilizing a single set of patient information.
- AHLM Care Management confirmed that an integration engine is essential for adoption by their team and is willing to attempt a pilot.
- AHLM's EMR build is identical to other Adventist Health systems integrated with Unite Us so we were able to incorporate this solution at no additional cost.
- Unite Us referral system integration was successfully completed with the intent of integrating community child care services into the network of participating community agencies.
- Our case management and social work teams continue to evaluate the enhanced functionality and develop streamlined workflows.
- Working with San Joaquin United Way and Unite Us in adding community resources into the referral system as part of the Connected Community Network (CCN)
- Our social work team has also been partnering with Community Medical Centers to improve our patient follow up process, as they see many of our Medi-Cal/unfunded patients. We are working directly with their Unite Us referral coordinator to assist our patients who need follow up with a social worker or assistance with Medi-Cal enrollment.

Background: Unite Us is a closed loop referral software platform that allows community connections for food support, housing assistance, employment services and medical care referrals. In 2020, Adventist Health became a funding partner of the Unite Us platform to actively participate in San Joaquin County's Connected Community Network (CCN). In 2023, Adventist Health continued to actively support the Unite Us platform by disbursing the 3rd installment of the funding in the 3-year agreement.

The CCN is built around a network of community partners working together to coordinate communication and implement processes to provide referrals and track outcomes for vulnerable populations. A key element of the CCN is Unite Us, a technology solution which streamlines the coordination of care in the community by electronically linking health care providers to organizations that provide direct services to their communities. A Community Advisory Group was also established that meets regularly to review utilization, discuss challenges, and decide how best to improve processes. CCN is essentially a social determinants of health referral system within our county. This platform can help connect our patients with mental health services, housing, food, and employment, which helps to address our top three community health needs.

GOAL 3	Collaborate with partners to connect community members with support services and education to lessen financial burden.

Strategy 3: Utilize existing intake and discharge processes to connect and enroll community members experiencing financial burden into health care coverage programs and refer them to reduced or free services and programs.
Action: Program/Activity/Tactic/Policy
Effectively enroll uninsured patients in appropriate health plan programs such as CalAIM. Refer uninsured and underinsured patients to community resources to help address their healthcare and psychosocial needs.

FY 2023 YEAR ONE
Evaluate current processes for identifying and enrolling eligible patients in health coverage plans during ED intake process at AHLM. Connect with internal stakeholders to determine awareness and identify any barriers to be addressed.

COMMUNITY IMPACT Financial Stability SUMMARY

CalAIM HEALTH NAVIGATORS
Adventist Health established a partnership with a third-party service provider to connect our Medi-Cal patients who have complex health needs, are unhoused, or are high emergency room utilizers, with additional support and services. The program provides a whole-person approach to care and addresses clinical and non-clinical needs of enrollees.

As part of CalAIM's broader Enhanced Care Management initiative, the partnership is intended to close care gaps for patients with the most complex care needs by addressing the social barriers, such as homelessness, that influence a patient's health.

Emcara Health was selected to administer our CommunityConnect program in a number of counties in California which will include San Joaquin County. This partnership launched in 2023 and we began exploring how it will integrate operationally with our hospital care management and social work teams.

Emcara Health will deploy field-based care teams, consisting primarily of community health workers (CHW), to meet patients on their terms, whether that's at home, in a homeless encampment, or in the emergency department. Once engaged, CHWs conduct a social determinants of health assessment to understand the social impediments that may be impacting the patient's health, such as access to food, stress, transportation and more. As part of the agreement, Emcara Health nurses and social workers will connect and coordinate preventive care and clinical treatment through Adventist Health. Emcara Health will provide wraparound support, including transitions of care, providing member and family assistance, and coordinating and referring patients to community and social support services.

Update: *In 2024, Adventist Health made the decision to internalize this program and end the relationship with Emcara. We are currently in the process of negotiating the reimbursement contract with Health Plan of San Joaquin and hiring our local field agent.*

Collaborate with partners to connect community members with support services and education to reduce financial burden such as Medi-CAL/CalAIM
Refer to Goal #2/Strategy #2 for update on adoption of Unite Us software solution and Connected Community Network referral system.

ADDRESSING HIGH PRIORITY: Mental Health

GOAL	Collaborate with community partners in addressing workplace related stress as well as mental health concerns that employees may have in the workplace.
Strategy: Increase psychoeducational awareness in the workplace	
Conduct semi-annual workplace symposia addressing burnout prevention and available resources. Goal of creating healthy workforce and sustainable productivity.	

FY 2023 YEAR ONE
• Co-create employer workshops and symposia with AHA. • Identify subject matter experts at AHLM. • Identify most effective venue: • Virtual, in person or hybrid. • Implement Program Evaluation processes and tools.

COMMUNITY IMPACT Mental Health SUMMARY

Collaborate with community partners in addressing workplace related stress as well as employee mental health concerns at work.

- Utilize existing AH partnership with the American Heart Association to co-present educational outreach to the San Joaquin County workforce via their employers.
- Incentive for employer participation by helping them maintain a healthy, productive workforce.
- Completed first webinar, “Happy Half Hour” on Zoom, featuring medical experts providing tips and information on practicing healthy habits that helps maintain physical and mental well-being. We reached more than 18 employer organizations and 1000+ employees.
- Conducted an employer onsite learning seminar on substance abuse that reached more than 1000 employees.

United Way of San Joaquin County *Power of One* Community Leadership Event

- AHLM and the Lodi Memorial Hospital Foundation were major sponsors of the San Joaquin County United Way’s Power of One community leadership gathering in November to convey the need for expanded mental health support services in our area.
- More than 250 community leaders attended the event at Hutchins Square in Lodi. Lodi’s 180 Teen Center was highlighted as multifaceted community program that is making a positive impact in teen mental health by improving access and reducing barriers.
- Event was successful in building awareness and rallying community efforts to provide additional support for participating agencies.
- One Eighty Teen Center in Lodi was the highlighted teen wellness agency with testimonials on the impact of its program interventions to address mental health and substance abuse issues.

SAN JOAQUIN COUNTY CHIP COMMITTEE PROJECT 2023 Update

- The San Joaquin County Community Health Improvement Plan (CHIP) committee is a collaborative among all local health care organizations that participate in a joint triennial community health needs assessment to inform their respective community health improvement plan.
- This group is collaborating on a community improvement project within the county, targeting public park enhancement to support community usage, family and physical activity as ways to support physical and mental well-being.

- Several meetings have been held with the full group and a core team to discuss the process for park selection. The San Joaquin Public Health Services Department, is assisting with facilitating this collaborative effort. Public land trust consultants are assisting in the selection process, data analysis and proposal process.
- Once selection is made (in conjunction with the local municipality, e.g., City of Stockton, etc.) then partners will be participating in the improvement project by providing fiscal support, volunteers, in-kind services, etc.

SAN JOAQUIN COUNTY COMMUNITY HEALTH LEADERSHIP COUNCIL - YOUTH WELLNESS ALLIANCE PROJECT 2023 update

- The San Joaquin County Community Health Leadership Council, comprised of executive leadership from health care, government agencies and community organizations, is collaborating on efforts to address youth mental health needs in our county. The stated mission: Bringing together leaders across education, healthcare, and community organizations in San Joaquin County to improve accessibility to and utilization of safe and effective resources that promote youth wellness and resilience.
- An ongoing series of meetings are being held to identify existing mental health resources and resource gaps, that may reveal duplicative services or support taking a more holistic approach (e.g., educational setting youth intervention may reduce demand on Corrections System interventions).
- One objective is to implement a school-based pilot program over the next 18 months (CA Children and Youth Behavioral Health Initiative*). SJCOE has received a grant that is driving the implementation timeline.
- Goal is to measure effectiveness and tailor for expansion/replication. Listening sessions with youth and community members will influence the design.
- Once the projects/efforts are selected, all participating member organizations will develop effective ways to support the improvement of youth behavioral health well-being.
- The vision for the Alliance: A community in which all young people achieve physical, mental and social wellness.

MENTAL HEALTH/BEHAVIORAL HEALTH INCLUDING SUBSTANCE USE

Adventist Health Lodi Memorial (AHLM) has continued to utilize the funds from the Behavioral Health Pilot Project (BHPP) to support a Substance Use Navigator (SUN) in the emergency department (ED). In 2023, the SUN at Adventist Health Lodi Memorial provided services to 356 patients in Emergency Department / Inpatient care between January and December. Of these, 177 patients accepted referrals to Medicated Assisted Treatment (MAT) treatment, Substance Use Treatment and Behavioral Health with scheduled appointments as the patients were discharged from the Emergency Department or inpatient hospital setting. Out of the 177 patients that accepted referral, 123 patients were MAT (medicated assisted treatment) referrals for Opiates and Alcohol. Out of 123 patients, 88 patients attended their MAT Program scheduled appointments.

In 2023, a total of 103 Buprenorphine prescriptions were administered or written in the ED or inpatient settings. A total of 137 patients received a drug overdose diagnosis. Also, 226 patients were diagnosed with Opiate Use Disorder. Additionally, our SUN coordinated the direct transfer of at least eight patients directly from the hospital inpatient setting to community residential treatment programs for a seamless course of care for their conditions.

The BHPP initiative was an important step toward reducing the severity of behavioral health issues impacting AHLM's service area, with a focus on substance use disorders (SUD) and specifically opioid use disorders (OUD). AHLM's 2022 Community Health Needs Assessment identified mental health disorders and SUD as priority health issues affecting all populations, which are also linked to higher levels of poverty, homelessness, and community violence

Deaths by suicide, drug overdose and alcohol poisoning per 100,000 residents are significantly higher in San Joaquin County (43) when compared to the state (34). Additionally, 69% of our interviewees and focus group participants identified mental health as a top priority in San Joaquin County. Specific outcomes to be achieved under this pilot project will include: decreasing deaths from opioid-related overdoses, combat stigma surrounding opioid and other substance use disorders, and to improve the quality of care provided to patients with SUD/OUD.

The SUN's role is to evaluate and assess individuals in the emergency department (ED) who may have a substance use disorder. The SUN establishes a referral network within the community with the different available resources for persons with substance use disorder, including outpatient medication-assisted treatment (MAT), residential care, housing/shelter needs, etc. The SUN then works closely with ED staff to support the comprehensive care of individuals with substance use disorders, including working with ED providers, nurses, case managers, social workers, and others. Through counseling and discussion with the individual and evaluation of their health insurance status, the SUN determines what outpatient treatment option will work best for each individual's specific needs. If the individual is on buprenorphine in the Emergency Department, the SUN will work with the ED provider to assure that the patient has a prescription for a sufficient amount of buprenorphine to last until their outpatient treatment clinic appointment.

Adventist Health Lodi Memorial Additional Narrative:

LODI FARMERS MARKET OUTREACH/EDUCATION

The Adventist Health Lodi Memorial Emergency Department team provided four community outreach events at the Lodi Farmers Market during the months of June and July. They offered the public education on stroke, heart disease and hands-only CPR training at these events. They also provided this community service at the Festa Italiana Community Event that was held in June at the Lodi Grape Festival Grounds. More than 700 event attendees are estimated to have received information and/or training at these public outreach events.

Significant Identified Health Needs

The Adventist Health Community Well-Being team and community partners collectively reviewed all relevant significant health needs identified through the CHNA process. Health needs are defined as including requisites for the improvement or maintenance of health status both in the community at large and parts of the community (such as specific neighborhoods or populations experiencing health disparities). Requisites may include addressing financial and other barriers to care as well as preventing illness, ensuring adequate nutrition, or addressing social, behavioral, and environmental factors that influence health in the community. Health needs were identified by the comprehensive identification, interpretation, and analysis of a robust set of primary and secondary data.

THE FOLLOWING CRITERIA WERE USED:

- It fits the definition of a "health need" as described above.
- It was confirmed by multiple data sources (i.e., identified in both secondary and primary data).
- Indicator(s) related to the health need performed statistically significantly worse than the state average.
- It was chosen as a community priority. Prioritization was informed by the frequency with which key informants and focus groups mentioned the need. The final list included only those that informants and focus groups identified as a need.

Highest Priority needs are the focus of the Community Health Implementation Strategy and this accompanying Community Health Plan Update, FY 2023.

NINE HEALTH NEEDS MET THE ABOVE CRITERIA:

HIGHEST PRIORITY

- Mental Health/Behavioral Health Including Substance Use
- Access to Care
- Income and Employment/Financial Stability

MEDIUM PRIORITY

- Housing
- Chronic Disease/Healthy Eating, Active Living (HEAL)
- Community Safety

LOWER PRIORITY

- Family and Social Support
- Education
- Transportation

Medium and Lower priority needs will not be addressed directly by Adventist Health Lodi Memorial due to limited resources, expertise and feasibility of viable interventions but will likely benefit from the collective efforts defined in this report.

Community Health Financial Assistance for Medically Necessary Care Commitment

Adventist Health understands that community members may experience barriers in paying for the care they need. That is why we are committed to providing financial assistance to those who may need support in paying their medical expense(s).

Community members can find out if they qualify for financial aid in paying medical bills by completing a financial assistance application. Applications can be filled out at the time care is received or after the bill has been administered. To access the financial assistance policy for more information or contact a financial assistant counselor, please visit us at; Adventist Health - Help Paying Your Bill.

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Thank you for reviewing our Year One Update, FY 2023 of the Community Health Implementation Strategy.

We are proud to serve our local community and are committed to making it a healthier place for all. To provide feedback on this community benefit report or other reports referenced, please email community.benefit.@ah.org. You may also request a copy free of charge.

Brooke McCollough
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